

Report To:	OVERVIEW (AUDIT) PANEL
Date:	31 July 2017
Reporting Officer:	Sandra Stewart - Director Governance and Pensions
Subject:	SCRUTINY ANNUAL WORK PROGRAMMES FOR THE MUNICIPAL YEAR 2017/18
Report Summary:	To receive for information, the annual work programmes of the Scrutiny Panels for 2017/18.
Recommendations:	That the work programmes for 2017/18 be noted.
Links to Community Strategy:	The work programmes are linked to the Council's Corporate Plan priorities. Reviews taking place will help to ensure that the priorities will be delivered effectively across Tameside.
Policy Implications:	The work programmes comprise reviews that seek to check on the effective implementation of the Council's policies and if appropriate make recommendations to the Executive with regards to development, performance monitoring and value for money.
Financial Implications: (Authorised by the Section 151 Officer)	All costs incurred must be met from within existing budgets.
Legal Implications: (Authorised by the Borough Solicitor)	Part 4(g) of the Scrutiny Procedure Rules set out in the Constitution requires the Chair of each Scrutiny Panel to submit an annual Work Programme to Council for approval.
Risk Management:	The Chairs and Deputy Chairs of the Scrutiny Panels will be informed of the progress in implementing the work programmes.
Access to Information:	The background papers relating to this report can be inspected by contacting Paul Radcliffe, Scrutiny and Member Services Manager by:-



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1. SCRUTINY PANEL WORK PROGRAMMES

- 1.1 The work programmes for the Council's two Scrutiny Panels have been proposed by panel members and the report contains information relating to the in-depth reviews to be undertaken during 2017/18.
- 1.2 The work programmes have been developed to reflect some of the priority issues facing the Council as well as individual areas of concern raised by scrutiny members. The work programmes include follow up reviews to consider the progress and implementation of recommendations contained in Scrutiny Panel reports already adopted by the Executive. Scrutiny Panels also undertake a systematic monitoring of the achievement of Tameside's People and Place Scorecard.
- 1.3 Care has been taken to ensure that the work programmes link to the Corporate Plan priorities of the Council. The majority of the items on the work programmes will involve reviews and activities that are aimed at adding value to the services.
- 1.4 At the Scrutiny Panel meetings held in June 2017, each panel confirmed the order by which reviews will be conducted during the coming year. The numbering below represents the order they will be carried out.

Integrated Care and Wellbeing Scrutiny Panel

1. Homecare Provision
2. Suicide Prevention

Place and External Relations Scrutiny Panel

1. Approach to Community Safety Partnership Working in Tameside (carried from 2016/17)
2. Business Growth

Integrated Care and Wellbeing Scrutiny Panel

Work Programme 2017/18

In-depth Policy Reviews

Subject of Review	Rationale for Review	Links to the Council's Corporate Plan Priorities	Executive Member	Suggested by
Homecare Provision	<p>Whilst social care is very much a national issue, the responsibility and challenges associated with delivering high quality and consistent care rests with local authorities.</p> <p>The local home care provider market is one which requires the Council to be flexible and responsive to a range of commissioning and care needs on a daily basis. Working closely with a number of local providers, it is important that the care provided to our elderly and most vulnerable residents is of the highest possible standard.</p> <p>Recent reports and television coverage has drawn attention to national pressures within the market, ranging from the amount of time allocated to care calls to providers no longer being able to operate.</p> <p>The review will focus on the way homecare provision is delivered in Tameside, local care providers and the future decision making and planning required to improve outcomes.</p>	<p>This review will support the corporate priority 'People' by helping people to live independent lifestyles supported by responsible communities and improving the health and wellbeing of residents.</p>	<p>Adult Social Care and Wellbeing</p>	<p>Panel</p>
Suicide Prevention	<p>National suicide rates over recent years are now the highest seen in over a decade, with research showing that suicide disproportionately affects men, accounting for around three quarters of all cases. Data from the Office for National Statistics also reports that suicide was the leading cause of death for 20 to 34 year olds in England.</p>	<p>This review will support the corporate priority 'People' by helping people to improve the health and wellbeing of residents and protect the most vulnerable</p>	<p>Adult Social Care and Wellbeing / Healthy and Working</p>	<p>Panel</p>

Subject of Review	Rationale for Review	Links to the Council's Corporate Plan Priorities	Executive Member	Suggested by
	<p>Suicide is a health inequality issue, with people living in deprived groups within lowest socio-economic areas ten times more at risk of suicide than those living in most affluent groups within the same areas.</p> <p>Data from Public Health England (2013-2015) shows that Tameside has the highest suicide rate for males across Greater Manchester and is significantly higher than the England average.</p> <p>The national suicide prevention agenda must be underpinned at a local level with effective strategy and partnerships. The review will look at the way the Council, health services and the community and voluntary sector are working together to improve outcomes.</p>			

Ongoing Monitoring

Subject of Review	Rationale	Links to the Council's Corporate Plan Priorities	Executive Member	Frequency
Care Together	<p>The Care Together Programme is bringing about an integrated health and social care system for Tameside, which is both innovative and ambitious. The Panel will receive regular updates relating to the progress, transformational work and service delivery going forward.</p>	<p>This will support the corporate priority 'People' by improving the health and wellbeing of residents.</p>	<p>Healthy and Working / Adult Social Care and Wellbeing</p>	<p>Ongoing</p>
Tameside Hospital	<p>The Panel will continue to monitor performance and developments at Tameside Hospital. Members of the Hospital's Executive attend Scrutiny Panel meetings on a regular basis to keep the Panel updated and informed of any significant changes.</p>	<p>This will support the corporate priority 'People' by improving the health and wellbeing of residents.</p>	<p>Healthy and Working / Adult Social Care and Wellbeing</p>	<p>Ongoing</p>

Subject of Review	Rationale	Links to the Council's Corporate Plan Priorities	Executive Member	Frequency
Adult Services	The Panel will receive updates on developments to service delivery, links with the Care Together Programme and impact of the changes to the Care Act.	This will support the corporate priority 'People' by improving health and wellbeing of residents and protecting the most vulnerable.	Adult Social Care and Wellbeing	Annually
Children's Services	The Panel will work closely with the service over the next 2 years to monitor and support the Tameside Children's Services Improvement Plan. Updates and activity will be planned throughout the municipal year.	This will support the corporate priority 'People' by supporting families to care for their children safely and protecting the most vulnerable.	Children and Families	Annually
Education	The Panel will receive updates on School Performance and Standards including required actions following Ofsted inspections.	This will support the corporate priority 'People' by increasing educational attainment and skills levels.	Life Long Learning	Annually
Health and Wellbeing Board	The Scrutiny Panel has a good relationship with the board and ongoing work will be undertaken to routinely share information and developments.	This will support the corporate priority 'People' by improving the health and wellbeing of residents.	Healthy and working	Annually

Performance Monitoring

Subject of Review	Rationale for Review	Links to the Council's Corporate Plan Priorities	Frequency
People and Place Scorecard	The Scrutiny Panel will receive performance monitoring information on the People and Place scorecard measures relating to the remit and will:- i. scrutinise performance against direction of travel and comparator areas; ii. request information from partner organisations where relevant to particular People and Place Scorecard measures; and iii. expect partner organisations to respond to scrutiny recommendations concerning the measures relevant to their organisation.	This performance monitoring exercise supports the Council's vision to maximise the wellbeing of the people of the borough as outlined in the Corporate Plan.	Quarterly

Evaluation of Review Outcomes

(An evaluation of the implementation of the Scrutiny Panel's recommendations)

Subject of Review	Rationale for Review	Links to the Council's Corporate Plan Priorities	Executive Member	Suggested By
Child Sexual Exploitation	The review investigated the current levels of child sexual exploitation in Tameside and the effectiveness of strategies put in place by the Council, Police, Schools and other partners. The Panel will receive an update on outcomes of the recommendations and issues and relating to child sexual exploitation in Tameside.	This review supported the corporate priority 'People' by protecting the most vulnerable and supporting families to care for their children safely.	Children and Families	Panel
Homelessness and the Demand for Temporary Accommodation	The review looked at the levels and causes of homelessness in Tameside and how the Council and partners are working to prevent and reduce the severity and incidence of homelessness in the borough. The Panel will receive an update on outcomes of the recommendations and work that is being undertaken to reduce homelessness and the demand for temporary accommodation in the borough.	This review supported the corporate priority 'People' by helping people to live independent lifestyles supported by responsible communities.	Healthy and Working	Panel
Carers in Tameside	The review looked to ensure that the Council is able to meet obligations to support carers of all ages, with Changes to the Care Act resulting in a statutory responsibility for the Council to ensure that carers receive an assessment to identify support needs. The Panel will monitor the progress of services and review the way recommendations are actioned.	This review supported the corporate priority 'People' by helping people to live independent lifestyles supported by responsible communities.	Adult Social Care and Wellbeing	Panel

Place and External Relations Scrutiny Panel

Work Programme 2017/18

In-depth Policy Reviews

Subject of Review	Rationale for Review	Links to the Council's Corporate Plan Priorities	Executive Member	Suggested By
<p>Approach to Community Safety Partnership Working in Tameside</p>	<p>In 2014 changes were made to the way community services are to be delivered in Tameside. A new strategic vision for a greater Neighbourhood Offer was created, aimed to align service delivery and deliver required efficiencies. The new structure was intended to ensure greater strength across partnerships to co-design and co-deliver a range of community services.</p> <p>A strong and sound model for community safety requires partners such as the Council, Police, Fire and Rescue Service and Registered Local landlords to operate together. The service will deal with neighbourhood priorities for the whole borough including enforcement activities, anti-social behaviour and resolving neighbour disputes. Work will also be undertaken to address and solve some of the broader and longer term issues affecting our communities.</p> <p>The review will look at how the Council and partners have responded to resources pressures, with a focus on ensuring community safety outcomes are achieved.</p>	<p>This review will support the corporate priorities 'Place' by promoting cleaner, greener and safer neighbourhoods and the alignment of resources.</p>	<p>Deputy Executive Leader</p>	<p>Panel</p>

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Business Growth	<p>Continued business investment and growth at a local level are important elements to developing a strong, vibrant and prosperous economy. Attracting businesses to develop and grow in Tameside will create more jobs, increase business rate receipts and improve opportunities and outcomes for residents.</p> <p>Tameside is well positioned within the geography of Greater Manchester and has seen significant improvements in local transport links and infrastructure, which is also supported by a growing further education sector.</p> <p>Tameside has strong links with manufacturing industries, which has provided a certain level of stability and resilience during times of uncertainty. In order to improve and grow it is important that Tameside is a place where businesses want to, and are able to, operate.</p> <p>The review will consider the Council's current strategy and approach to facilitate and attract businesses to the borough, as well as ongoing support for existing businesses to expand and grow.</p>	This review will support the corporate priority 'Place' by strengthening the local business community and our town centres, and growing levels of inward investment.	Healthy and Working	Panel

Ongoing Monitoring

Subject of Review	Rationale for Review	Links to the Council's Corporate Plan Priorities	Executive Member	Frequency
Bin Swap	The Panel will receive updates on service delivery and recycling rates across the borough. This will include changes to collection methods and positive work taken to reduce the amount of waste sent to landfill.	This will support the corporate priority 'Place' by promoting cleaner, greener and safer neighbourhoods and reduce our carbon footprint.	Clean and Green	Annually
Police and Fire Services	The Panel will meet with representatives of "responsible authorities" to discuss initiatives and activity.	This will support the corporate priority 'People' and 'Place' by protecting the most vulnerable and promoting safer neighbourhoods.	Deputy Executive Leader	Annually
Library Services	The Panel will receive an update on the new delivery model for Tameside Library Services, with the introduction of new technology and the associated benefits.	This will support the corporate priority 'Place' by strengthening the local business community and town centres and work with businesses to create economic opportunities for residents.	Healthy and Working	Annually
Transport and Infrastructure	The Panel will receive an update on planned transport and infrastructure developments across the borough. This will also include monitoring of works carried out such as the Ashton Pinchpoint scheme.	This will support the corporate priority 'Place' by improving transport infrastructure.	Clean and Green	Annually
Vision Tameside	The Panel will receive an update on the Vision Tameside programme and development of the council offices, retail and college buildings.	This will support the corporate priority 'Place' by strengthening the local business community and town centres and support a cultural offer that attracts people to the borough.	First Deputy (Performance and Finance)	Annually

Performance Monitoring

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Subject of Review	Rationale for Review	Links to the Council's Corporate Plan Priorities	Frequency
	<p>where relevant to particular People and Place Scorecard measures; and</p> <p>iii. expect partner organisations to respond to scrutiny recommendations concerning the measures relevant to their organisation.</p>		

Evaluation of Review Outcomes

(An evaluation of the implementation of the Scrutiny Panel's recommendations)

Subject of Review	Rationale for Review	Links to the Council's Corporate Plan Priorities	Executive Member	Suggested By
Food Poverty	The review examine the extent to which individuals and families are experiencing food poverty, the range of contributing factors and the changes that have been made to the way the Council and partners support residents during hardship. It is important that prevalence and outcomes are monitored.	This review supported the corporate priority 'People' by protecting the most vulnerable and improving the health and wellbeing of residents	Healthy and Working	Panel
Victim Based Crime	The review aimed to determine the causes of the rise in victim based crimes since 2014, and to look at actions being taken to combat victim based crime in Tameside. Future updates on the levels of victim based crime in Tameside will be arranged to ascertain the impact that strategies by Police and partners have had.	This review supported the corporate priority 'Place' by promoting cleaner, greener and safer neighbourhoods.	Deputy Executive Leader	Panel
Bin Swap and Delivering Future Improvements to Recycling	The review looked at the overall impact that Bin Swap has had on Tameside's recycling performance and to identify innovative ways to improve future recycling rates. The Panel will monitor recycling performance and adopted strategies to improve engagement.	This review supported the corporate priority 'Place' by promoting cleaner, greener and safer neighbourhoods.	Clean Green and	Panel